EDBM and CCSA Licencing Procedure

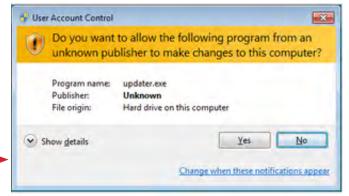
Introduction

On opening the CCSA or eDBM your will be shown the licence screen.

On this screen you will need to enter the details you received by email exactly. The case must be the same and all fields consistent with the information received.

You may then select to Unlock instantly online (requires internet), or to unlock via email (only email required).

NOTE: If at ANY point during the licencing process a window titled User Account Control requests permission be sure to select YES or CONTINUE. This is to allow the eDBM/CCSA program access to update the files needed to licence.





Installation

During the installation you may be prompted to install Microsoft.NET 4 automatically, this is required to run the eDBM and many other modern Windows applications. If you already have the required files installed you will not be asked to install .NET

If the installation fails

If the installation of .NET 4 fails with an unknown error (especially under Windows XP) please try installing the following 'hotfix' patch from Microsoft.

The URL is: http://download.microsoft.com/download/f/f/1/ff178bb1-da91-48ed-89e5-478a99387d4f/wic_x86_enu.exe

The file is also available from the SAMA downloads section at http://www.samedical.org/downloads/wic_x86_enu.exe

